



Right of withdrawal

You can cancel your contract for the purchase of vouchers for the purchase of goods or for booking a flight date within two weeks without giving reasons in writing (eg. letter, fax, e-mail) or - if the product is delivered before the deadline - by returning the goods.

The time limit begins after receiving this declaration in written form, but not before receiving the goods by the recipient. To safeguard the withdrawal period it is sufficient to send the revocation or the goods. The revocation or return of the product should be sent to:

IS WINDOBONA Vienna GmbH Customer Service department
Prater 38A; A-1020 Vienna
phone: +43 (1) 720 02 12 | Email: office@windobona.at

You may use the attached withdrawal form, but it is not compulsory.

Consequences of revocation

If you withdraw from this contract, we will reimburse all payments we receive from you, including delivery costs (except for the additional costs arising from the fact that a type of delivery other than that of offered by us, cheapest standard have chosen), immediate and latest repay within 14 days from the date on which the notice is received through your cancellation of this contract with us. For this repayment we use the same method of payment that you used in the original transaction, unless you expressly agreed otherwise; in any case, you will not be charged fees for such repayment.

In the case of an effective revocation the mutually received benefits are to be returned. Can you give us the goods received not in total or just in part or in a deteriorated condition, you will be obliged to pay compensation.

Packed goods are to be returned at our risk. You have to bear the cost of returning the goods if the delivered goods correspond to the ordered and if the price of the goods to be returned does not exceed an amount of € 40 or if you, at a higher price of the goods, the payment or partial payment at the time of revocation have not yet been provided. Otherwise, the return is free for them. Please indicate in this case, the return with "postage paid by addressee".

The right does not apply if the voucher has been redeemed and / or services have been rendered.



Withdrawal form

If you want to cancel the contract, then please fill out this form and send it back.

To:

IS WINDOBONA Vienna GmbH Customer Service Department

Prater 38A; A-1020 Vienna

Phone: +43 (1) 720 02 12 | Email: office@windobona.at

Hereby I/we give notice to revoke the contract and hereby the order of the following goods or of the following services.

Ordered on:

Invoice number:

Name / the consumer:

Address of / consumer:

Date and Signature:

[Prater 38a, 1020 Wien, Austria](mailto:office@windobona.at) | Phone: +43 (1) 720 0212 |

office@windobona.at

www.windobona.at